

Quality Policy

E&M Electromedicina's goal is to provide technological solutions to the health systems to improve the lives of persons.

It is engaged in the development, production and commercialization of a line of cardiac defibrillators of professional use to treat different heart conditions in adults, children and newborns. We also provide post-sale support and technical service to our customers.

These activities are supported by our commitment to the continuous improvement of quality and by the implementation and maintenance of a Quality Management System.

This policy is the frame of reference for setting the quality goals and is based on these facts:

- Quality improvement is a commitment assumed by Direction, and with this purpose, it carries out activities aimed at keeping the Management System and improving its efficiency through a systematic, planned and continuous process.
- The direction encourages the staff's participation in the preparation and performance of the Management System's activities and develops an internal culture of continuous improvement of processes and services.
- The organization is constantly seeking to meet the requirements of the interested parties as well as those not required by them but needed for the intended use and included in legal and ruling provisions.
- We address the staff need for training for each position and also raise awareness on the application of this Quality Policy.

The information supplied by our Management System shall be analyzed constantly to assess this Quality Policy.

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